



2010 Queensland Firebirds Membership Terms and Conditions

General Terms and Conditions

1. Renewal Period - 2009 Queensland Firebirds season members wishing to renew their seats, apply for a seating change or add seats to their membership group must renew their membership by 5.00pm (AEDST) on Thursday 31st December. Any seats not renewed by this date will be made available to new members
2. All prices included in the membership brochure are inclusive of GST
3. Renewing Members –Renewing Members are members who held Queensland Firebirds season memberships in 2009. Past members who did not renew their membership in 2009 are not deemed as renewing members.
4. Seating categories for each membership type
 - a. Birds Nest Package: Seating is located in the Birds Nest premier courtside seats, along the sideline of the court.
 - b. Gold Package: seating is located in A reserve
 - c. Purple Package: seating is located in B reserve
 - d. Little Sparks Package: Can be located in either A or B reserve sections

Please note that the allocated sections for each membership package are outlined in the venue map of the Season ticket brochure.

5. Junior, Concession and Family Memberships:
 - a. Junior (Little Sparks): to qualify you must be aged twelve (12) years or younger at 31 December 2010. Children under 4 are free on patron's lap)
 - b. Concession: Concession memberships may be purchased by persons holding a current seniors card, Pensioners Card, Concession Card or Full Time Student card. Please note that Health Care cards are not accepted as a form of concession. Concession card holders must attach a copy of their ID to this application form.
 - c. Family: A Family Membership may consist of two (2) adults and two (2) children (aged up to 12 years inclusive); or one (1) adult and three (3) children. Details of all members must be completed on the Season Membership Order form.
6. Membership accounts are transferable upon receiving written authorisation from the original member requesting to transfer the membership into another name
7. If you are unable to make it to a scheduled match you may give your ticket to another person to utilise. Members are advised that the transferring of match tickets is subject to the class (eg. concession) of the memberships and memberships cannot be upgraded to gain entry to the venue.

8. All memberships are subject to the terms of entry of the Brisbane Convention and Exhibition Centre, the Gold Coast Convention and Exhibition Centre and any other venue utilised by the Queensland Firebirds as a home game venue in 2010.

9. All memberships are subject to the terms of ticket sale from Ticketek. Go to www.ticketek.com.au for full details.

10. PRIVACY POLICY - Netball Queensland (NQ) respects the privacy of the individuals of whom NQ collects, uses, discloses and holds personal information. NQ has a Privacy Policy that is based on the National Privacy Policy Principles contained in the Privacy Act 1988 (Cth). NQ uses the information it collects to administer the sport of netball in Queensland, to provide netball activities and netball-related services, to register, select and insure participants, and to assess the level of interest in Netball.

11. Communication – The primary form of communication with members will be via email. It is the responsibility of the member to ensure all contact details are kept up to date. To update your membership contact details please contact Netball Queensland on (07) 3848 6330 during business hours

12. The Primary Account Holder is Member 1 on your membership application form. All postal correspondence will be sent to the Primary Account Holder only. To change or update your Primary Account Holder details please contact Netball Queensland on (07) 3848 6330 or the Ticketek Firebirds Membership Line (07) 3404 6633 during business hours

13. Member Benefits:

- a. Member benefits are as outlined in the 2010 Queensland Firebirds Membership brochure. Netball Queensland reserves the right to offer members additional benefits throughout the 2010 season as they become available
- b. E-newsletter and exclusive communications are available to all members who provide a valid email address

14. Member Only Events - Members will have access to a members only event(s) through the 2010 season. These events are for Queensland Firebirds season members only and are not transferable to non-members except where specified by Netball Queensland.

15. Season membership packs will be available at the Queensland Firebirds first home game in 2010 at the Gold Coast Convention and Exhibition Centre and at the first home game at the Brisbane Convention and Exhibition Centre from the merchandise stand. It is the member's responsibility to pick up their membership pack. Supporter membership packs will be posted at no additional cost to those members commencing in March 2010.

16. Netball Queensland reserves the right to change all or any of the package details enclosed in this guide and accompanying form. All packages are strictly sold subject to availability. Netball Queensland reserves that right to decline or cancel membership at any time.

Birds Nest, Gold, Purple and Little Sparks Membership Terms and Conditions

1. Includes one (1) ticket per member to all seven (7) Queensland Firebirds home games in 2010
2. Final Series Priority ticketing offer applies to any Finals Series match hosted by the Queensland Firebirds and Netball Queensland. In the event the Queensland Firebirds contest an away Finals Series match Firebirds season members will be offered priority ticketing where available and at the discretion of the TTNL (Tasman Trophy Netball Limited)
3. Ticket allocations for Gold Coast Convention and Exhibition Centre will reflect where possible each members' seating allocation at Brisbane Convention and Exhibition Centre.

Supporter Membership Terms and Conditions

Ticketing:

1. The Final Series Priority ticketing offer applies to Finals Series matches hosted by the Queensland Firebirds at selected venues, dependant on venue capacity. Finals Series venues are selected by TTNL and as such TTNL have the discretion to limit member access to priority ticketing. Supporter members will receive further information regarding Final Series access in June 2010.
2. In the event the Queensland Firebirds contest an away Finals Series match, Supporter members will be offered priority ticketing where available at TTNL's discretion.

Member Referral Program Terms and Conditions

1. Entry is open to Birds Nest, Gold, Purple and Little Sparks Package members whose membership payment has been approved by the closing date of the program, Friday 19th March 2010. The winner of the competition will be the member who recruits the greatest number of new individual Season Memberships (Birds Nest, Gold, Purple and Little Sparks package members). The prize is a Behind the Scenes Tour of a Queensland Firebirds home game which includes a tour of the back of house and preparation areas, attending the pre-match corporate function, a meeting with your favourite player post-game and the match ball signed by the Queensland Firebirds team.
2. Prize is not redeemable for cash.
3. A new member is defined as a person who was not a member of the Queensland Firebirds in 2009
4. For an entry to be eligible to go into the Member Referral competition, the new member must state the name of the referring 2010 Queensland Firebirds member on the 2010 Season Membership Order Form.
6. A new member may only be referred to the Queensland Firebirds Member Referral Program by one (1) member

7. Family Memberships will be counted as four (4) separate memberships

8. The Member Referral program will close at 5pm on Friday 19th March 2010. All eligible membership forms received on or before this date will be entered in the Member Referral Competition

9. The Prize must be taken at a Queensland Firebirds home game at the Brisbane Convention and Exhibition Centre in 2010 at a time agreed by Netball Queensland and the prize winner. This prize is transferable to a party nominated by the winner should the winner be unable to take the prize.

11. The Promoter is Netball Queensland Ltd ABN 19 001 685 007